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| summary I am a dedicated and organized Junior Software Engineer with +1-year experience in the Financial and Computer Software domain. I am seeking to pursue an opportunity with a growing organization that will utilize and enhance my knowledge in software development and software architecture by providing me with essential growth opportunities. My work is conducted with excellent and a clear, logical mind together with a practical approach to problem solving. My strongest ability, passion and willingness in computer engineering lies on innovation, learning new technologies and automating software driven technologies. skills and competencies Exceptional Interpersonal Skills  Ability to follow instructions  Computer hardware and software repair and maintenance  Analytical thinker  IT support and infrastructure  Attention to detail  Team player  Proactive approach to support  Competent technical knowledge   TECHNICAL SKILLS Development   * JAVA SE - Basic * Microsoft C# .NET - Basic * HTML/5 - Intermediate * CSS - Intermediate * JavaScript - Intermediate   Databases   * Oracle SQL & PL/SQL * Transact-SQL   Frameworks and Libraries   * AngularJS 1.X - Basic * Angular 2 - Basic * NodeJS - Basic * ReactJS - Intermediate   Networks   * MCSA Windows Server 2016 * CISCO IT Essential: PC Hardware and Software * CISCO CCNA: Routing and Switching Essentials * CISCO CCNA: Introduction to Networks   Other relevant skills   * SDLC Methodology * Microsoft Visio for software diagramming * Postman - Basic * Selenium WebDriver - Basic | |  | | --- | | sibusiso khanye |  Personal Details  |  |  | | --- | --- | | **Address** | Shire Street  Palmridge Ext.6  Alberton  Johannesburg  1458 | | **Mobile** | 060 305 1230 | | **Email** | sibusisokhanye2@gmail.com | | **LinkedIn** | <https://www.linkedin.com/in/sibusiso-khanye-236243a2> | | **Gender** | Male | | **Nationality** | South African | | **Languages** | English | |  |  | |  |  | |  |  | |  |  | |  |  | |  |  |  educationDiploma in Information Technology • 2016 to 2019 • VAAL University of TechnologySoftware Development (Java, Visual Basic .NET, ADO .NET, Android Development)Business Analysis (ISTQB Foundation Level Software Testing, Cloud Application Development)System Software (CCNA, Introductions to Networks, IT essentials, MCSA Windows Server 2016)Information Systems (Systems Analysis and Design Methods), Web Management (PHP programming with MySQL)NATIONAL SENIOR CERTIFICATE • 2013 • Dinwiddie High School  * English Home Language * Mathematics  WORK EXPERIENCE Employer: Sage Group Plc.  Duration: 22 March 2022 – 31 May 2022  Position held: Customer Service Consultant  Location: Midrand, Waterval City  Key responsibilities:   * Taking ownership of customer issues * Troubleshoot problems and see them through to resolution * Escalate unresolved issues to the appropriate internal teams * Collect prompt and accurate feedback from customers * Providing proactive customer outreach   Employer: Sage Group Plc.  Duration: 01 March 2021 – 28 February 2022  Position held: Software Engineer Intern  Location: Midrand, Waterval City  Key responsibilities:   * Continuously making improvements to the existing products and/or systems and services * Resolve defects/bugs during QA testing, pre-production, production, and post-release patches * To successfully develop, deliver and maintain high quality software * Contribute to quality activities in aspects of design and code   Employer: Department of Basic Education (Palmridge Secondary School)  Duration: 13 July 2020 – 29 January 2021  Position held: Student Coordinator  Location: Palmridge, Alberton  Key responsibilities:   * Assist with admin related duties at school for teacher assistants * Making of copies and managing the storage, co-ordination and distribution thereof in instances the school has a photocopying machine * Assist school with capturing of student data that is related to the Covid-19 implementation and policy * Assist with the coordination of the delivery of technology and computer related programs * Ensure students and stuff comply with all the COVID-19 protocols and policies as aligned by the Department of Basic Education * Ensure that all the necessary equipment such as sanitizer stations are installed in classrooms, administration office and stuff room   Employer: BSI Electrical and Construction Projects  Duration: January 2014 - January 2015  Position held: Part-time Junior Administrator  Location: Alberton  Key responsibilities:   * Logging mail queries * Data entry * Photocopying and bonding * Update contact list * Word processing * Spreadsheet and presentations  references Available upon request. |